

1.0 Policy Statement

Special service (or miscellaneous office services) CPT codes represent urgent or emergent services that are provided under special circumstances. Special service CPT codes are adjunct services to outpatient evaluation and management services.

2.0 Policy Guidelines

1. Special services codes are covered as follows:
 - When it is necessary for the physician to go into the office at times **other than** regularly scheduled office hours or days when the office is normally closed as on Saturday, Sunday or holidays to provide urgent or emergent medical services to a recipient who may otherwise seek medical care in a hospital emergency department. CPT code 99050 is billable.
 - When urgent or emergent care is provided in the office during **regularly scheduled** evening, weekend or holiday hours, in addition to basic service, CPT code 99051 is billable.
 - When urgent or emergent services are provided between the hours of 10:00 PM and 8:00 AM in a 24 hour facility, in addition to basic service, CPT code 99053 is billable.
 - When services are provided on an emergency basis in the office which disrupts other scheduled office services, in addition to basic service, CPT code 99058 is billable.
 - When services are provided out of the office, which disrupts other scheduled office services, in addition to basic service, CPT code 99060 is billable.
2. Special services codes are not covered when routine medically necessary services or health maintenance services are provided to recipients. Examples of some routine medical services and health maintenance services are:
 - Scheduled appointments for medically necessary non-emergent and non-urgent medical care
 - Appointments scheduled outside of posted office hours for the convenience of the provider
 - Adult preventive medicine health assessments for recipients 21 years of age and older
 - Health Check screenings for recipients up to 21 years of age.
3. Special Services CPT codes are not covered when the service is provided in a hospital emergency department by physicians assigned to cover the emergency department.
4. Special Services CPT codes are not covered when the service is provided in the inpatient setting.

5. Documentation in the medical record must substantiate that the service was provided in accordance with this policy.
6. Special services cannot be billed when a scheduled appointment begins during posted office hours and ends after posted office hours are over.
7. One special service is billable per recipient per date of service.

3.0 Policy Implementation/Revision Information

Effective Date: November 1, 2003

Revision Information:

Date	Section Revised	Change
1/1/06	Section 1.0	The policy statement was revised to indicate that special services represent urgent or emergent services; the definition of posted office hours was deleted.
1/1/06	Section 2.0	CPT codes 99052 and 99054 were end-dated and deleted from the policy. The descriptions for CPT codes 99050 and 99058 were revised. CPT codes 99051, 99053, and 99060 were added to the policy.